

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:3098

ANSWERED ON:20.03.2008

HARDSHIPS FACED BY PASSENGERS AT IGI AIRPORT

Gaikwad Shri Eknath Mahadeo;Mane Smt. Nivedita;Yadav Shri Anirudh Prasad (Sadhu);Yaskhi Shri Madhu Goud

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether the mismanagement at the IGI Airport is not only limited to the flight delays,long queues and missing trolleys but also to non-working of X-ray machines as reported in the `Hindustan Times` dated March 7, 2008;

(b) if so, the facts and the details in this regard;and

(c) the steps taken by the Government to provide better facilities to passengers at IGI Airport?

Answer

MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION(SHRI PRAFUL PATEL)

(a),(b)&(c): IGI Airport Delhi is being upgraded and developed by the Operator under `Operation, Management & Development Agreement.`The X-ray machines are used for non-invasive screening of passengers`baggages by security staff at the airports.These X-ray machines, like other electro-mechanical equipment,are prone to unserviceable contingencies.

During such contingencies,preventive and/or breakdown maintenance,the relevant X-ray machine is not available for use.Repair of X-ray machine sometimes takes long hours.During this period,operation of flight at the airport gets affected.In order to overcome the problem,standby X-ray machines have been provided.Airports are to replace these X-ray machines by Automated X-ray Screening System as per the Specifications circulated by Bureau of Civil Aviation Security (BCAS)

Depending on passenger traffic,not all machines need to be manned at all times.Rotation of screeners between domestic and international terminal is done as the peak traffic hours differ from terminal to terminal.Trained and certified screeners are deployed at each airports.